# Rec Center Operated Pickleball for 125 LIVE Members

125 LIVE members can enjoy discounted play by booking through the Rochester Recreation Center Website from - October 21, 2024 – March 28, 2025. <a href="https://www.rochestermn.gov/reccenter">www.rochestermn.gov/reccenter</a>

- \$2 each for a single time slot reservation. Beginning January 1, 2025 this will increase to \$3 each.
  - Alternatively,125 LIVE members can purchase the monthly Rec Center pickleball pass for a reduced price = \$15.00 (standard cost is \$25).

### To receive the reduced rates, all players must:

- Go to the Rec Center website and create an online account.
- Notify 125 LIVE that you need to be added to the RC 125 LIVE PB Pass listing.
  - If you've played in prior years, already have an online Rec Center account, and are still an active 125 LIVE member, your 125 LIVE Pickleball Pass will carry over from prior years once verified by 125 LIVE and Rec Center staff annually. You can sign up for time slots any time.

#### 1. To create an account:

- 1. Visit the website: <a href="https://www.rochestermn.gov/reccenter">www.rochestermn.gov/reccenter</a>
- 2. On the Home Page, select "ACCOUNTS & RESERVATIONS." Click "SIGN UP NOW" at the bottom.
- 3. Enter a LOGIN (username/email) & PASSWORD that you would like to use for your account.
- 4. Fill out the required personal information highlighted in **RED**.

\*\*IF YOU ARE ALERTED THAT YOUR INFORMATION ALREADY EXISTS – **STOP** and call the Rec Center main office phone line at (507)-328-2500. It is important **not** to create a duplicate account.

- 5. If you would like to add family members to your account, you can click ADD NEW MEMBER.
  - a. Enter their name and birthdate. If you would like to add another person, click ADD NEW MEMBER again and add the same information for each person.
- 6. Click on SAVE.
- 7. Once you have created an account, send an E-mail to <a href="mailto:alexf@125livemn.org">alexf@125livemn.org</a> to let 125 LIVE know you've created your account for pickleball at the Rec Center and need to be assigned a 125 LIVE pickleball pass.
- **8.** 125 LIVE will verify with Rec Center staff you are an active member. They will assign you a **125 LIVE Pickleball Pass** in their system. <u>This may take a day or two</u>.
- 9. Once you receive confirmation, you can reserve a spot to play at the discounted rate.

## 2. If you already have an account:

- If you have already been verified as a 125 LIVE member, you can begin to sign up for slot times.
- If you have not been verified as a 125 LIVE member, please contact 125 LIVE Membership Services Director, Alex Forrest, at <a href="mailto:alexf@125livemn.org">alexf@125livemn.org</a>
- If you need assistance accessing your account, please contact Shannon Severson at the Rochester Rec Center at <a href="mailto:severson@rochestermn.gov">severson@rochestermn.gov</a> or call 507-328-2500.

#### 3. For more information:

- For an electronic version of these instructions, please visit <a href="www.125livemn.org/pickleball">www.125livemn.org/pickleball</a>
- For detailed instructions and screenshots on how to reserve a pickleball slot time at the Rec Center, please visit <a href="https://www.125livemn.org/pickleball">www.125livemn.org/pickleball</a>
- To be taken directly to the Rec Center website, scan the QR Code →

# 125 LIVE Operated Pickleball at Rochester Rec Center

From **6:30** am – **9:30** am, Monday thru Friday, the Rec Center gym will be rented and staffed by 125 LIVE staff. These times are drop-in only and are exclusively for 125 LIVE members.

#### **Pricing:**

- Social AND Fitness members and PAID Fitness members can play at no charge.
- Insurance-reimbursed Fitness-only members and Social-only members are subject to a \$2.00 per-session visit fee (increases to \$3.00 as of January 1, 2025, to coincide with Rec Center pricing).

Fitness reimbursement services, such as Silver Sneakers, Silver & Fit, and Renew Active/ One Pass explicitly encourage participating fitness facilities to bill for services above and beyond the standard scope of services that facilities are contractually required to provide. Standard services include independent use of exercise equipment and a core number of fitness classes.

Insurance-reimbursed Fitness-only members are encouraged to upgrade to a full Social & Fitness membership for **\$21 per month** to gain *unlimited* access to this gym time, along with all the benefits of a full Social & Fitness membership.

Therefore, to cover the costs associated with the rental and staffing of the Rec Center gym, the pricing structure outlined above reflects the full range of services provided to each membership type, ensuring that all applicable services are appropriately covered.

Please note, that members who are subject to the per-session visit fee must have a credit card on file for access; **no cash payments** will be accepted.

#### **Policies and Procedures:**

During this 125 LIVE-operated time, the Rec Center gym is reserved exclusively for 125 LIVE members.

- Members must enter through the Rec Center and will be required to scan in with 125 LIVE staff upon arrival at the gym.
- Players must vacate the Rec Center gym by 9:30 am, unless they have registered through the Rec Center website for additional play at that time.
- Players/ members may **only** enter or re-enter 125 LIVE through our main entrance. All other doors will remain as controlled access points.

All 125 LIVE member policies and guidelines apply to the use of your 125 LIVE membership toward any off-site or partner activities.

Please observe our code of conduct and mutual respect policies to ensure the best experience possible for all. Violations will not be tolerated.

All City of Rochester Parks and Recreation policies and guidelines will apply to the use of the Rochester Rec Center facilities.